

Telemedicine Technology Requirements

Please answer the following questions to help determine if you meet the minimum requirements to complete effective telemedicine appointments.

1. Do you have a smart phone, tablet, or computer with video and audio capability? (Computers can be running either Windows or MacOS; iPhone's and Android phones must have the latest update installed).
 - Yes
 - No
2. Do you already have the Vidyo app installed or the capability to do so on your computer or mobile device? If not, this must be installed to complete a telemedicine appointment.
 - Yes
 - No
3. Do you have Google Chrome or Safari installed on your mobile device or computer? If not please install one of these two web browsers before telemedicine appointment. (Vidyo is compatible with these two web browsers)
 - Yes
 - No
4. Do you have WiFi, is your connection good (If no, skip to question 6)? Are you unsure what a "good" connection is?
 - Yes
 - No
 - Unsure
5. Can you regularly stream videos through your WiFi with clear picture and without pauses?
 - Yes
 - No

If you will be using a WiFi connection during today's telemedicine visit, please disregard the following two questions (6 and 7).

6. Will you be using a mobile device without WiFi? (Warning: Telemedicine appointments use a large amount of data so please know your data limits)
 - Yes
 - No
7. Is your mobile device performing at 4G speeds? (These letters will show up next to the signal on your phone).
 - Yes
 - No

If you answered yes to all questions on this telemedicine requirement questionnaire, please contact PPSW to continue the telemedicine set up process. When you call our office please state you have completed the telemedicine technology requirements and are ready for the next step, they will direct your call accordingly.